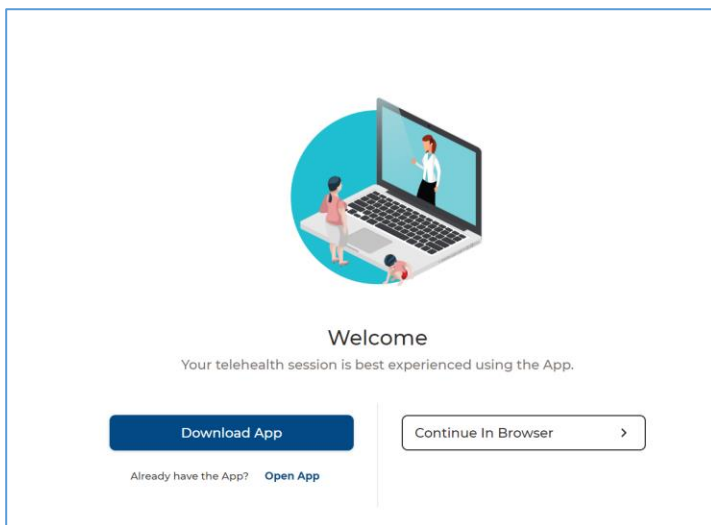| **Purpose:**	To provide instructions on how to download the BC Virtual Visit Patient Desktop Application on a Windows Computer.

1. Click the "**Enter Waiting Room**" button from your email invitation.
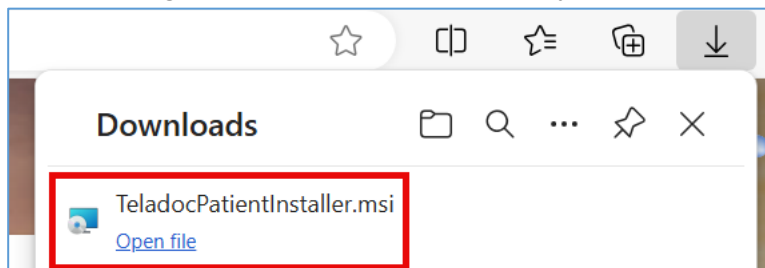

2. A browser window will open and ask if you would like to **Download App** or **Continue in Browser**. Click **Download App** to start the download.
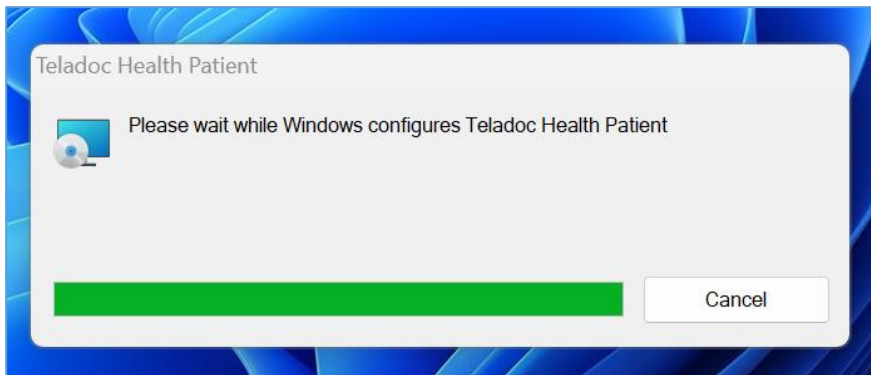

NOTE: If you are using Internet Explorer as your browser, you will need to copy and paste the link into either the Chrome, Firefox, or Microsoft Edge browsers.

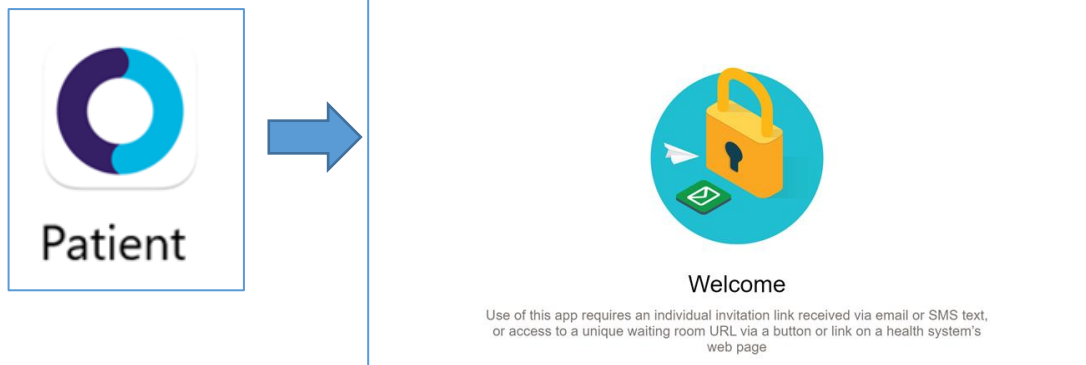3. You will see an installer in the top right corner of your browser as marked in red below. Double click it to begin the installation process on your computer.

Downloading Windows Desktop Application
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4. After opening the installer, accept the prompts to complete the installation.

5. Once the app is installed, you will see the following icon and app pop up on your computer.

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6. Go back to your email invitation, and click on the **Enter Waiting Room** button again. You will be redirected to the same Welcome page you saw before; however, this time, click on **Open App**. If you are asked to open the application, click **Open** to launch the patient check-in page for BC Virtual Visit.

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