

Island Health Performance Measures

Patient Safety Events with Completed Reviews



Year to Date
Performance

53%

Island Health
Target

**Greater than or equal to
70%**

Performance
Assessment



Red

Performance is significantly outside acceptable range; take action and monitor progress.

What do we measure and why?

At Island Health, patient safety events are recorded in the Patient Safety and Learning System (PSLS). PSLS is a web-based tool used by health care providers to report and learn from patient safety concerns.

At Island Health, the expectation is for patient safety event reviews be completed within 30 days. When the review is completed, we can assume the data has been confirmed and there has been follow-up with the person who reported the event.

This indicator measures patient safety events assigned to Level 1-3 (i.e., no harm, minor harm, or moderate harm) that had reviews completed within the 30-day timeline, as a percentage of the total number of patient safety events reported in the system. Level 4 (severe harm) and Level 5 (deaths) events follow a separate review process and are not included in this measure.

What is the target?

Island Health's target is that 70% or more of patient safety event reviews be completed within 30 days. The target is based on historical data and internal discussions.

Higher rates are better.

How are we doing?

As of December 2024, this measure was not meeting target.

What actions are we taking?

The PSLS team regularly provides targeted updates of events that require review. The team also continues to work collaboratively with stakeholders, including providing training and support across the Island.