

Island Health Performance Measures

Long-term Care Wait Time



Year to Date
Performance

13%

Island Health
Target

**Greater than or equal to
50%**

Performance
Assessment



Red

Performance is significantly outside acceptable range; take action and monitor progress.

What do we measure and why?

The Long-term Care (LTC) Wait Time indicator reports the percentage of clients initially placed into long-term care within 30 days of being added to the waitlist from all source locations.

These source locations include acute care hospitals, community (including individuals' homes, specialized mental health facilities, assisted living homes, private long-term care homes, and group homes), as well as out of region.

Island Health recognizes the importance of ensuring patient care needs are met in a timely manner. Delays in admission may mean delays in optimal care, and negatively impact access and flow within hospitals.

What is the target?

Island Health's is that 50% or more of patients will be placed within 30 days of being added to the LTC waitlist.

Higher rates are better.

How are we doing?

As of March 2025, Island Health was not meeting the target.

What actions are we taking?

Long-term care wait times are directly affected by the number of LTC spaces available. Several initiatives are underway to reduce wait times, including enhanced community-based supports for patients and caregivers before LTC admission, improved planning and collaboration among care teams, and reducing turnaround time when LTC spaces become available.